

GENERAL BOOKING CONDITIONS

- _ The rentals can be booked by paying a reservation deposit amount. The balance will usually be paid in cash in Euros at your arrival.
- _ After checking that the rental can still be booked and after receiving your reservation deposit amount, we will send you a "Booking Confirmation" email and only at that point your booking can be considered confirmed.
- _ The "Booking Confirmation" email will include the voucher with all booking information: the exact address of the apartment, the personal info of the contact person and clear information about the delivery of the keys; it is important that you read carefully this voucher and print a copy to show it on your arrival to the apartment.
- _ Each owner decides its own payment conditions. By you accepting the booking conditions, you will also accept the payment terms that we have announced to you in the previous e-mail we sent.
- _ **Important:** A rental may be considered booked **ONLY** after receiving our booking confirmation. By filling in a form, give us a call or send us an email or fax is not enough to consider a rental booked.
- _ The time of arrival must be advised minimum 3 days in advance by e-mail or by calling the contact person. The day of your arrival there will be a person at the rental that welcome you. This contact person will be waiting for you, therefore, we need to know much in advance all the details of your flight or the estimated time of arrival.
- _ **Number of people:** it is not allowed to bring within the rental a group of people, including children, greater than those specified in the booking confirmation.

Security deposit:

For some Rentals a security deposit is required. This deposit amount will be returned to you in full upon checking the apartment and making sure there are no damages. Generally, the deposit must be paid

at your arrival in cash (in local currency, Euro) together with the balance due.

_ The person that does the check-in (usually the owner) for the rental has the sole responsibility of the security deposit. Should you have any problems with this deposit amount, you should contact this person. **Summerclick is not responsible for the management of the security deposit.**

_ If there are things missing in the apartment, the customer must contact the owner of the rental, who is entirely responsible for the state of his rental.

VERY IMPORTANT, to avoid the charge of the security deposit you should:

- _ Return all keys that you have received upon your arrival;
- _ Respect the time of departure;
- _ Make a good use of the apartment;
- _ Respect the privacy of the other people resting, therefore, you should avoid loud noises from 9:00 pm on especially when returning in the evening.
- _ It is not possible to accommodate in the apartment more people than those agreed on the booking contract.
- _ Bachelorette/Bachelor's parties by group of people are not allowed.
- _ We do not accept reservations from people who rent the apartment to make illegal activities or invite escort companionship;
- _ The owner or contact person has the right to require a signature of a contract upon arrival

at the apartment or at the time of payment;

_ Summerclick cannot be responsible for the theft of objects left inside the apartments.

If at your arrival you will not be able to locate the contact person or the apartment, by using the phone numbers listed on the voucher, please contact immediately our office. Otherwise, Summerclick will not take responsibility for it.

CONDITIONS OF CANCELLATION

If the cancellation is requested by the customer within the "Term of Cancellation Policy" established for that rental that you can find on the "Conditions" card of the apartment, the deposit amount will be refunded.

No refunds are allowed after this date.

Cancellations must always be required in writing, by e-mail or fax.

In the case that the apartment is not available, for any other possible reasons, our company will provide you another accommodation with the same conditions. If we will not be able to offer an alternative rental, the reservation will be canceled and you the deposit amount paid will be returned in full.